

TEST ANALYST

ABOUT US

360 Dotnet created the software, 360 Lifecycle, for mortgage and insurance advisers. Whether it is arranging a mortgage or protecting clients against the unknown; we help businesses and clients succeed. We enable businesses to make a positive social impact, helping families to buy their homes and plan their financial future. Our customers choose us for our proven technology solutions, our expertise and our exceptional service.

Our software is trusted by some of the UK's best regarded financial advice brands. We have grown to become a major player in the mortgage intermediary software market; 20% of mortgage brokers rely on our software, our clients include leading names in UK financial advice, such as Alexander Hall and Quilter. Due to expansion, we are looking for an ambitious and motivated individual to join the Quality Assurance Team.

CONTEXT & OBJECTIVES

This position will report to the Test Manager and will be responsible for ensuring our software is released to relevant timeframes with the appropriate level of quality our customers expect. As part of a busy team within a rapidly growing organisation, you will benefit from personal and professional development opportunities at 360 Dotnet.

Working as part of the test team, you will plan, execute, and document the testing of all 360 Lifecycle products. This will include both manual and automated testing, in addition to tracking any errors through to resolution.

RESPONSIBILITIES & DUTIES

- Conduct manual, exploratory, and automatic testing, based on product knowledge and functional requirements
- Work closely with the BA to ensure the quality and accuracy of acceptance criteria
- Raise accurate and concise defect reports with clear replication steps
- Assist the Test Manager and Lead Test Analyst(s) in identifying risks
- Carry out smoke and regression testing in accordance with project / release time ensuring that testing KPIs for completion are met
- Communicate with developers to ensure efficient issue resolution
- Proactively make suggestions of ways to improve quality within the team processes and product
- Running automated tests in accordance with industry best practices
- Carry out any other duties appropriate to the role
- Desire to learn and develop
- Work closely with Account Management and Marketing to increase pipeline

SKILLS & EXPERIENCE

Essential

- Minimum 3 years testing experience
- Recognised testing qualifications ISEB/ISTQB – Foundation
- Experience in using Selenium or similar automation tools
- Proven analytical mind-set
- Critical thinking and questioning skills
- Brilliant verbal and written communication skills with a high attention to detail
- Root cause analysis
- Ability to react well to changing requirements
- Experience of evaluating and measuring systems against business and functional requirements
- Experience in web & desktop applications testing

Desirable

- SQL
- C#
- Experience in API/performance/pen testing
- Experience in using Azure DevOps
- Experience or knowledge of the financial advice sector

BENEFITS & OTHER INFORMATION

- Competitive salary and bonuses
- 25 days holiday plus bank holidays
- Hybrid working between home and our Leicester office
- Hours of work 9-5.30, Monday to Friday
- Healthcare
- Pension scheme
- Access to Perkbox discounts to help employees live and work better
- Be part of an ambitious and expanding business who are looking at new markets
- You would work for an award winning company. We won Best Mortgage Technology Provider in 2021 at the Mortgage Awards and we won Best Technology Provider at the Financial Reporter Awards in 2018 and 2020.
- 6,000 users of our CRM within the financial advice industry

Please email your CV to recruitment@360lifecycle.co.uk