

## SENIOR BUSINESS ANALYST

360 Dotnet is looking for an experienced Senior Business Analyst with exposure to the wealth space in the financial services industry to join our established and expanding organisation. This internal and external facing position will report to the Product Development Director and will work closely with the Development Team, QA Team, Development Manager and Account Management. As a Senior Business Analyst, you will be skilled in gathering requirements from both internal and external stakeholders, assessing requirements to determine the most viable and user focused solution, liaising with third party providers to ensure integration points are optimal and continuously assess and steer ongoing development.

We are a vibrant award winning organisation with ample experience within the mortgage and protection market and the Senior Business Analyst will be joining to assist in our controlled expansion into wealth markets. The role will have considerable scope to bring value to our organisation, engage with clients in requirement facilitation, and to help shape the vision of the company moving forwards.

### ABOUT US

360 Dotnet created the software, 360 Lifecycle, for mortgage and insurance advisers. Whether it is arranging a mortgage or protecting clients against the unknown; we help businesses and clients succeed. We enable businesses to make a positive social impact, helping families to buy their homes and plan their financial future. Our customers choose us for our proven technology solutions, our expertise and our exceptional service.

Our software is trusted by some of the UK's best regarded financial advice brands. We have grown to become a major player in the mortgage intermediary software market; 20% of mortgage brokers rely on our software, our clients include leading names in UK financial advice, such as Alexander Hall and Quilter.

### RESPONSIBILITIES & DUTIES

- Acting as the single point of contact for the projects managed
- Facilitating the collection and understanding of business and functional requirements from within 360 and from client sources, either informally or through formal workshops
- Producing high quality documentation including business requirements and functional requirements specifications
- Maintaining clear communications with regards to requirements during the project lifecycle
- Acting as the subject matter expert on project work elements, thus supporting the development and QA phases
- Following on from the above, ensuring knowledge transfer to other areas of the business prior to releases
- Working with the Product Development Director, Developers, and QA Analysts throughout the project lifecycle to drive correct processes
- Internal and external stakeholder engagement and liaison

- Guiding and advising customers to help formulate ideas for business change, and then fully refining requirements before delivering these changes in a suitable solution following accepted Project Management methodology

## **SKILLS & EXPERIENCE**

- Excellent communication skills, with the ability to talk and present to a range of audiences, sometimes acting as a translator between parties
- 3 years minimum exposure to wealth services
- Key understanding of the pension and investment processes (risk profiling etc) and client outcomes
- The capacity to motivate others and lead change
- The ability to work under pressure on multiple projects within your project timeframes
- A passion for creating solutions with a positive attitude to change
- Excellent analytical skills and an informed, evidence-based approach
- Exposure to Azure DevOps for work tracking and project management

## **BENEFITS & OTHER INFORMATION**

- 25 days holiday plus bank holidays
- Hybrid working between home and our Leicester office
- Healthcare
- Access to Perkbox discounts to help employees live and work better
- Be part of an ambitious and expanding business who are looking at new markets
- You would work for an award winning company. We won Best Mortgage Technology Provider in 2021 at the Mortgage Awards and we won Best Technology Provider at the Financial Reporter Awards in 2018 and 2020.
- 6,000 users of our CRM within financial advice industry

Please email your CV to [recruitment@360lifecycle.co.uk](mailto:recruitment@360lifecycle.co.uk)